



The National Association of Senior Move Managers

certifies
that

Nicole Ramer

has participated in the educational activity titled

NASMM 2019 Annual Conference & Expo

at the

**San Diego Hilton Resort
& Spa on Mission Bay
March 7-10, 2019**

and has earned **17** hours of credit

The National Association of Senior Move Managers designates this educational activity for a maximum of **12.50** hours of credit. (An additional maximum **6.00** credit hours are available for participants in the optional Thursday, March 7th full-day Pre-Conference Workshops). Participants should only claim credit commensurate with the extent of their participation in these activities.

A handwritten signature in black ink that reads "Katie Hustead".

Katie Hustead
President, NASMM Board of Directors

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Sessions Listing

<i>Session Code</i>	<i>Session Title</i>	<i>Credits/Hours</i>
PCI1	Game Change: 5 Key Strategies for Growing Your SMM Business	6
MC1	Master Class: Ask the Senior Move Manager - Ethics Edition	1
MC2	Master Class: Teepa Snow	1.25
13A	Hacking Longevity & Generational Marketing	1.5
2B	B.E.S.T. - Building Excellent Service & Trust - Train the Trainer Experience	1
MC3	Master Class: Ask the Senior Move Manager - Class Edition	1
21C	Actions That Drive Sales Growth	1.25
16D	Estimating Through A Mover's Eyes	1
23E	Create a 5-Star Website & Online Strategy	1
24F	Maximize Online Reviews & Referrals	1
MC5	Master Class: Ignite 2019	1
<i>Total Credits/Hours Earned</i>		<i>17</i>